Announcing Revised Critical/Alert Value Protocol

South Bend Medical Foundation has completed a patient safety initiative and revised its protocols for the notification of critical/alert results.

Using peer comparison and medical staff guidance, the objective of the initiative was improving the communication of critical/alert laboratory test values in a timely and reliable way to the provider who can take action.

Effective May 1, 2018, South Bend Medical Foundation will implement a new two-tiered approach to reporting critical/alert values for known Outpatients.

Priority 1: Markedly abnormal results possibly indicative of a dangerous situation for the patient or of a need for immediate intervention. Notification to physician/provider will occur when results are verified for release at any time during the day, any day of the week.

Results issued with a footnote identifying the sample as sub-optimal will not be considered a Priority 1 result.

Priority 2: Abnormal results that are significant but not life threatening and should be called as soon as possible during hours when physician/provider and patient contact options are less limited. Notification to physician/provider will occur as soon as possible following 0800, Sunday through Saturday.

Outpatients with repetitive critical WBC and Platelet counts within the last 30 days fall in this category.

Note that critical/alert values obtained on samples received from Hospitals will continue to be reported back to the Hospital Laboratory upon result verification for follow-up with the physician/provider.

Please refer to the table on the following pages for a complete listing and breakdown of the Priority 1 and Priority 2 values.

| | | Called Immediately 24/7 | | When patient is outpatient status: Called Sun thru Sat, 8:00 AM – 7:00 PM | | Units |
|--|------------|---------------------------|--|---|--------------------------|-----------|
| Analyte | Conditions | Priority 1 Low Value | Priority 1 High Value | Priority 2 Low Value | Priority 2 High Value | |
| | | ≤ | ≥ | ≤ | ≥ | |
| Acetaminophen | | | 201 | | | mcg/mL |
| Acetone | Toxicology | | 30 | | | mg/dL |
| Aluminum | | | 101 | | | mcg/L |
| Amikacin | | | 35.1 | | | mcg/mL |
| Amikacin, Pre- | | | | | | meg min |
| Dose(Trough) | | | 10.1 | | | |
| Amiodarone | | | 3.6 | | | mcg/mL |
| Ammonia | | | 70 | | | μmol/L |
| Arsenic | | | 501 | | | mcg/L |
| Bilirubin, Total | | | | | 16.1 | mg/dL |
| Blood Culture | | Presence of any organisms | Presence of MRSA / VRE or Presence of Neisseria meningitidis | | | |
| BUN (Urea Nitrogen) | | | | | 100 | mg/dL |
| BUN (Urea Nitrogen) | Renal | | | | 120 | mg/dL |
| BUN/CREAT Ratio | | | | | 200.0 | ratio |
| Cadmium | | | 50.1 | | | μg/L |
| Caffeine (Neonate) | | | 40.0 | | | mcg/mL |
| Calcium | Note I | 6.5 | 13.1 | | | mg/dL |
| Calcium, Ionized | | 0.77 | 1.59 | | | mmol/L |
| Calcium/Phosphorus Ratio | | 6.5 | 13.1 | | | Ratio |
| Calcium/Phosphorus Ratio, Corrected | | 6.5 | 13.1 | | | Ratio |
| Carbamazepine | | | 15.1 | | | mcg/mL |
| Carbon Dioxide, Total | | 14 | 41 | | | mEq/L |
| Carbon Monoxide Cerebrospinal Fluid White Blood Cell Count | | | 9 | | | % /mm³ |
| Cerebrospinal Fluid Culture | | Growth of any organisms | Presence of MRSA / VRE or Presence of Neisseria meningitidis | | | |
| Cerebrospinal Fluid Gram Stain | | Presence of any organisms | Ŭ | | | |
| Cerebrospinal Fluid Protein | | | 61 | | | mg/dL |
| Cerebrospinal Fluid Antigen Tests | | Any positive results | | | | |
| Chloride | | 74 | 127 | | | mEq/L |
| Cortisol | | | | 3.0 | | mcg/dL |

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|------------------------------|----------------|--------------------------------|--------------------------------|--|--------------------------|------------------|
| Analyte | Conditions | Priority 1 Low Value | Priority 1 High Value | Priority 2 Low Value | Priority 2 High Value | |
| | | ≤ | ≥ | ≤ | ≥ | |
| Creatine Kinase (CK) | | | 5000 | | | IU/L |
| Creatinine | | | | | 5.0 | mg/dL |
| Creatinine | Renal | | | | 10.1 | mg/dL |
| | | | 700 | | 10.1 | - |
| Cyclosporine Digoxin | Toxicology | | 2.6 | | | ng/mL ng/mL |
| Dilantin | Age 0–2 years | | 2.0 | | 25.1 | mcg/mL |
| Dilantin | rige o 2 years | | | | 30.1 | mcg/mL |
| Dilantin, free | | | | | 3.0 | mcg/mL |
| Ethanol, serum | | | 300 | | | mg/dL |
| Ethanol, Urine | | | 450 | | | mg/dL |
| Ethylene Glycol | | | 5.0 | | | mg/dL |
| Feces Fat | | | 50 | | | % |
| Fibrinogen | | 50 | | | | mg/dL |
| Fibrinogen-TPA | SJRMC | 150 | | | | mg/dL |
| Gentamicin | | | | | 12.1 | mcg/mL |
| Gentamicin, PreDose | | | | | 2.1 | |
| (Trough) | | | | | 2.1 | |
| Glucose | | 55 | 401 | | | mg/dL |
| Glucose | Age 0–1 day | 29 | 201 | | | mg/dL |
| Glucose | Age 1–28 days | 39 | 201 | | | mg/dL |
| Hematocrit | | 21.0 7.0 | 60.0 | | | % g/dL |
| Hemoglobin Hemoglobin | Age 0–13 days | 10.0 | 20.0 | | | g/dL g/dL |
| Hemoglobin | Renal | 6.0 | | | | g/dL g/dL |
| Hemoglobin, % | Kenai | | | | | |
| Reduced | | 80 | 200 | | | % O.D. |
| HEP-PF4 | | A my monitive | 0.40 | | | O.D. |
| Herpes Culture | Neonate | Any positive result | | | | / 17 |
| IgG Isopropanol | | 100 | 40 | | | mg/dL mg/dL |
| Ketones, Urine | Age 0–2 years | Any positive result | 40 | | Ketones, Urine | Age 0–2 years |
| KTV Result | | 0.69 | 1.31 | | | |
| Lactate | | 0.03 | 4.0 | | | mmol/L |
| Lamotrigine | | | 20.1 | | | mmoi/L mcg/mL |
| Lead | | | 20.1 | | 20 | Mcg/dL |
| Legionella Antigen, Urine | | | | | 3.0 | Index |
| Lithium | | | 1.60 | | | mEq/L |
| Magnesium (mg/dL) | | 1.0 | 5.0 | | | mg/dL |
| Magnesium, Obstetric | | 1.2 mg/dL or 1.0 mEq/L | 9.1 mg/dL or 7.6 mEq/L | | | mg/dL or mEq/L |
| Malaria | | Any malaria parasites found | Malaria species identification | | | |
| Mercury | 1 | | 51 | | | mcg/L |

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|---|------------|---------------------------|----------------------------|---|--------------------------|----------|
| Analyte | Conditions | Priority 1 Low Value | Priority 1 High Value | Priority 2 Low Value | Priority 2 High Value | |
| | | ≤ | ≥ | ≤ | ≥ | |
| Methanol | | | 5 | | | mg/dL |
| Methemoglobin | | | 10.1 | | | % |
| Osmolality (serum) | | 219 | 340 | | | mOs/Kg |
| Partial Thromboplastin Time | | | 90.0 | | | sec |
| Partial Thromboplastin Time (1:1 mix incubated) | | | 100.0 | | | sec |
| pCO_2 | | 19 | 71 | | | mmHg |
| Pentobarbital | | D 2 | D | | 12.0 | mcg/mL |
| Peritoneal Dialysis Fluid Culture | | Presence of any organisms | Presence of MRSA or VRE | | | |
| pH Phenobarbital | | 7.19 | 7.61 | | 60.1 | maa/mI |
| Phenobarbitai | | | | | 60.1 | mcg/mL |
| Phosphorus | | 1.5 | | | | mg/dL |
| Phosphorus, urine (24 hrs) | | | 25.0 | | | g/24 h |
| Platelet Count | | 30 | 1000 | | | x10(9)/L |
| Platelet Count | Oncology | 10 | 1000 | | | x10(9)/L |
| PO ₂ , Arterial | | 44 | | | | Mm Hg |
| PO ₂ , Capillary | | 39 | | | | Mm Hg |
| Potassium Note: If sample is hemolyzed or if the time to separation has been delayed, the result is no longer meaningful and will not be considered a Priority 1 result | | 2.8 | 6.1 | | | mEq/L |
| Potassium Note: If sample is hemolyzed or if the time to separation has been delayed, the result is no longer meaningful and will not be considered a Priority 1 result | Renal | | 6.5 | | | mEq/L |
| Primidone | | | | | 12.1 | mcg/mL |
| Prothrombin Time | | | 50.0 | | | sec |
| Prothrombin Time INR | | | 5.0 | | | |
| Prothrombin Time INR | I-STAT | | 5.0 | | | |
| Ristocetin Cofactor Assay | | | | 30 | 500 | % |
| Salicylate | | | 36 | | | mg/dL |

| Sirolimus | | | | | 20.0 | ng/mL |
|----------------------------------|----------------|------|----------------------|----|-------|----------|
| Sodium | | 124 | 161 | | | mEq/L |
| Tacrolimus | | | | | 25.1 | ng/mL |
| Theophylline | Age 0–4 week | | 15.1 | | | mcg/mL |
| Theophylline | | | 25.1 | | | mcg/mL |
| Tobramycin | | | 12.1 | | | mcg/mL |
| Tobramycin, pre dose (Trough) | | | 2.5 | | | mcg/mL |
| Triglycerides, Neonatal | | | 1500 | | | mg/dL |
| Valproic Acid | | | | | 175.1 | mcg/mL |
| Vancomycin | | | 80.1 | | | mcg/mL |
| Von Willebrand Antigen | | | | 10 | | % |
| White Blood Cell Count (WBC) | See Exceptions | 2.50 | 30.00 | | | x10(9)/L |
| White Blood Cell Count (WBC) | Age 0–1 week | 4.00 | 50.00 | | | x10(9)/L |
| White Blood Cell Count (WBC) | Oncology | 1.00 | 30.00 unexplained | | | x10(9)/L |

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