

## **CLIENT NOTICE**

**Holiday Schedule ● Client Instructions** 

Notification Date: 29 JUN 2021

Effective Date: 03 JUL 2021

## **Independence Day Holiday Instructions**

In observance of Independence Day, the South Bend Medical Foundation will be closed on Monday, July 5th.

Courier service on Monday, July 5th will be running with a Sunday/Holiday schedule. This means if you do not have a scheduled Sunday pick up, you will need to store specimens at the appropriate temperature to ensure stability.

South Bend Medical Foundation Blood Bank Services will NOT be staffed on-site for the Independence Day holiday, Sunday July 4th. There will only be on-call service from 7/3/21, 2300, through 7/5/21, 0600. Both component staff and technical staff will be on-call for emergencies. Please plan ahead for your routine inventory orders. If you are an overnight customer, please order for delivery to arrive Friday 7/2/21, if possible.

Urgent needs will continue to be covered with special delivery arranged as necessary. You may continue to phone SBMF Blood Bank Services at 574-251-1760 and allow the phone to roll over to the on-call staff member. Please call before sending any samples for reference lab testing so SBMF can meet your needs. If you have further questions, please contact Client Support at 574-236-7263 or feel free to reach out to your Account Executive; Laura Balciunas, 574-309-2591 or Meghan Berkheiser, 574-286-0287.

Thank you for allowing South Bend Medical Foundation to take care of your Pathology and Blood Bank needs. We wish you a safe and happy Independence Day.

**SBMF online Test Directory** 

Questions: Please contact CLIENT SUPPORT at 574-236-7263

Client Notices are distributed electronically.

Email addresses may be added/unsubscribed at our website: Client Notices