

Client Instructions • Thanksgiving Holiday

Notification Date: 18 NOV 2020

Effective Date: 26 NOV 2020

Thanksgiving Holiday Instructions

In observance of the holiday, the South Bend Medical Foundation will be closed on Thursday, November 26th.

Courier service on Thursday, November 26th will be running with a Sunday/Holiday schedule. This means that if you do not have a scheduled Sunday pick up, you will need to store specimens at the appropriate temperature to ensure specimen stability.

South Bend Medical Foundation (SBMF) Blood Bank Services will NOT be staffed on-site for the Thanksgiving Day holiday. There will only be on-call service, Thursday 11/26/2020 0500 through Fri 11/27/2020 at 0600. Both component staff and technical staff will be on-call for emergencies. Please plan ahead for your routine inventory orders. If you are an overnight customer-please order for delivery to arrive Wednesday, if possible.

Urgent needs will continue to be covered with special delivery arranged as necessary. You may continue to phone SBMF Blood Bank Services at 574-251-1760 and allow the phone to roll over to the on-call staff member. Please call before sending any samples for reference lab testing so SBMF can meet your needs.

If you have further questions, please contact one of our Client Support representatives at 574-236-7263 or contact your Account Executive. Thank you for allowing the South Bend Medical Foundation to take care of your Pathology and Blood Bank needs. We hope you have a wonderful and safe holiday.

[SBMF online Test Directory](#)

Questions: Please contact **CLIENT SUPPORT SERVICES** at **800-950-7263**

Client Notices are distributed electronically.

Email addresses may be added/unsubscribed at our website: [Client Notices](#)

SOUTH BEND MEDICAL FOUNDATION

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