

Test Delay Notifications

The South Bend Medical Foundation strives to ensure high quality results with a fast turn-around time. We post our test schedules on our website to inform you of when you can expect your results. Unfortunately, delays can occur due to the inevitable failure of a piece of equipment, reagent delivery delays, reagent backorders, etc.

In an effort to keep you well informed, we would like to make you aware of a feature on our website which provides information on any current test delays. This list is not exhaustive and only includes long-term delays, not “minor delays.” The notification will include:

1. The date the delay started
2. SBMF test code
3. Test name
4. Reason for delay
5. Projected date testing will resume

In order to access the Test Delays feature, click on the “Providers” tab, then select “Client Notices.” “Test Delays” will be listed as a selection. Current test delays will also be featured on the scrolling banner on the sbmf.org home page as well as on the individual tests on our online test database.

In addition to these features on our website, test delays will also be sent out via the ListServ. ListServ sends informational messages such as Technical Notices, Lab Alerts, and any other pertinent announcements directly to your email inbox. We encourage all of our clients to subscribe to ListServ today. Simply click on the “Providers” tab and select “Client Notices.” There you will find a button to subscribe to our mailing list.

We hope you find these available features both helpful and informative.

[SBMF online Test Directory](#)

Questions: Please contact **CLIENT SERVICES 800-950-7263**

Technical Notices and Lab Alerts are distributed electronically.

Email addresses may be added/unsubscribed at our website: [Client Notices](#)

SOUTH BEND MEDICAL FOUNDATION

530 North Lafayette Boulevard • South Bend, Indiana 46601

(574) 234-4176 • (800) 544-0925 • www.sbmf.org

Joyce L. Simpson, M.D. • *Medical Director*